

HHIC Annual Member Meeting

November 10, 2009

Hawaii Prince Hotel



HHIC

Hawaii Health Information Corporation, formed in 1994, exists...

to collect, analyze and disseminate statewide health information in support of efforts to continuously improve the quality and cost-efficiency of health care services provided to the people of Hawaii.



Who is here?

- 74 individuals representing:
 - 27 hospitals, 34 individuals
 - 7 presenters
 - 5 DOH programs, 9 individuals
 - 3 health plans, 5 individuals
 - 3 sponsors for this meeting: Press Ganey, Mountain-Pacific Quality Health and 3M, Empowered Internet Solutions
 - 5 supporting members
 - 3 HHIC Board members
 - 1 School of Medicine, 2 individuals
 - 1 State Senator
 - 5 HHIC staff



Why are we here?

- To learn how HHIC has fared in 2009 in meeting the needs you expressed last year.
- To showcase Hawaii's data.
- To share your needs and expectations of HHIC for 2010.
- To meet other HHIC members and data users.



Choosing New Products



The Buzz

- Feedback from:
 - Professional affiliations (national buzz)
 - Accrediting bodies (new expectations)
 - Payers (esp. CMS)
 - Members and users of our existing products (survey monkey, **Annual Meeting**, informal feedback)
 - General feedback (phone calls, info@hhic.org, etc.)



HHIC R&D

- Establishing priorities:
 - Is it tied to HHIC Business Goals?
 - Can we do it “now”?
 - Will there be a return on our investment?
 - If not “now”, can we develop with our existing data assets and resources?
 - What resources required? (Internal? Contracted?)
 - How long will it take?
 - Is there adequate demand? How long for ROI?
 - Is external funding available?



2009 NEW Products

Products (Buzz)

- Quality and Safety Reports (CMS, National Report)
- Monthly updates (Members)
- JCAHO Reports (Members)
- RAC Reports (Members, CMS)
- Cost estimate reporting (Members)
- Interactive AHRQ indicator reporting (HHIC)
- Readmissions – Phase I (CMS, payers, hospitals)
- Mapping – (Public Health)
- Ambulatory Surgery Database – (Members)



2009 NEW Products (cont.)

Products (Buzz) – Additional Funding required

- Physician level reports (Members)
 - Physician level quality edits - pau
- Waitlist reports – (Members)
 - Test Database updated - pau
- Readmissions – Phase 2
 - Need establish Patient Master ID
- All-Payer-All-Claims Database – (National, Members)



HHIC New Product Announcements and Educational Offerings

January

- 3rd Quarter 2008 data added to HHIC Online Reports[®]
- New data added to Health Trends in Hawaii **NEW!**
- Executive Dashboards Audio Conference
- HHIC Online Reports[®] Training Offering

February

- Mortality Rates Available **NEW Product!**
- Presentation to JABSOM Department of Pediatrics
- Introduced new DataBank functionality

March

- Presentation to Medicaid Director regarding Medicaid/Quest Deliveries
- HHIC Online Reports[®] Training at North Hawaii



HHIC New Product Announcements and Educational Offerings—Cont.

April

- 4th Quarter data 2008 added to HHIC Online Reports[®]
- Patient Flow Webinar
- DataBank training, all hospitals

May

- Dialing for Outcomes Webinar
- JCAHO reports **NEW Product!**

July

- 1st Quarter 2009 data added HHIC Online Reports[®]
- One Day Length of Stay Report Available **NEW Product!**
- Three Day Stay and SNF Transfer Report Available **NEW Product!**
- Presentation to new SHPDA appointees regarding the financial health of Hawaii's hospitals
- WEDI HL7 Claims Attachments Audioconference



HHIC Announcements – cont.

August

- April 2009 data added to HHIC Online Reports®
- Potentially Preventable Hospitalizations **NEW Product!**
- Data Updated Monthly **NEW Product!**
- Increase in Emergency Department Visits **NEW Product!**
- Cost estimate reports **NEW Product!**

September/October

- May 2009 data added to HHIC Online Reports®
- 2nd Quarter update to HHIC Online Reports®
- Coding change update FFY2009/2010

November

- July 2009 data added to HHIC Online Reports®



Current Development Work

- 30 day Readmissions – CMS *
- Ambulatory Surgery Database
- Mapping from HHIC Online Reports *
- 30 day Readmissions – **Pilot** with 3M (Potentially Preventable Readmissions (PPRs) *)
- Master Patient ID – **Pilot** with 3M (to allow readmissions between hospitals)-work to begin November

*Products scheduled for release on HHIC Online Reports 1Q2010.



Sit back, engage and be ready to voice your needs and expectations.

- And join us for a reception from 4:45-6:00 p.m.

