



Richard Stithem, MPP
Regional Manager
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Mr. Stithem is responsible for sales among health systems in the western and southwestern regions of the US. He joined Press Ganey in 1995. Since then, he has worked in a number of roles including customer service and sales. Mr. Stithem works with existing and prospective clients to determine which services meet their needs. He also provides onsite training for clients. He helps staff understand and effectively use patient data.

Prior to joining Press Ganey, Mr. Stithem worked with a public health care reform group, Californians for Health Security. Earlier in his career, he worked as an Account Executive with Astra Pharmaceuticals in its antiretroviral (AIDS drugs) division. Mr. Stithem has been in sales for more than 20 years.

Mr. Stithem received a Master's Degree in Public Policy from the University of Chicago in 1994. His emphasis was hospital administration and health policy. Mr. Stithem is Press Ganey's ex-Winter Olympian.